



Collective Hospitality

Refund Policy

Refund, exchange or replacement covers any product quality, incorrect pricing or delivery issues for items sold at the 2020 ASB Classic Tennis Tournament.

A refund request form will be required to be completed for all refund, replacement or exchange requests.

The customer has a choice of a refund, exchange or replacement. The choice of exchange or replacement is available during the 2020 ASB Classic Tennis Tournament, and is unable to be offered post-tournament.

Refund Request Form

Please send the completed Refund Request Form to tennis@collective.co.nz.

Date of Request	
Name	
Email	
Phone	
Date of Purchase	
Time of Purchase	
Corporate Box #	
Corporate Account Name	
Refund Request Type	Product Quality Delivery Incorrect Price Other
Describe the reason for the Refund Request	
Customer Signature	